AUTH15

Direct Debit Automatic Payment Authority (AUD)

Fill the form online by visiting: https://new.wyndhamvrap.com/owner/index/index/go/autopay/, Fax No: +61 (0)7 5512 8774

Owner Details (please print)

Name/s:

Mailing Address:

City, State & Postcode: **Country:**

Owner Number: **Contract Number:**

Direct Debit Declaration (via Credit Card, Debit Card or Financial Institution Account)

I/we request and authorise the following entities:

- **Finance by Wyndham Pty Ltd** ACN 091 790 993 AUSTRALIAN CREDIT LICENCE 391772 – Direct Debit **User ID Number 149500**
- **Wyndham Vacation Clubs South Pacific Ltd** ABN 11 090 503 923 Direct Debit **User ID Number 193062**
- **Wyndham Destinations Asia Pacific Pty Ltd** ABN 30 090 083 613 Direct Debit **User ID Number 369746**
- **Wyndham Vacation Clubs South Pacific Ltd** ABN 11 090 503 923, **as responsible entity for Club Wyndham South Pacific** ARSN 092 334 015 – Direct Debit **User ID Number 221868**

to debit funds from my/our nominated account at the Financial Institution shown below according to the details specified under the agreements as entered into between me/us and the above listed entities for either/collectively Finance repayments, Levies and Privileges membership fees, Discovery Membership fees (as applicable).

Financial Institution Account (Australian Dollars Only)

This debit will be made through the Bulk Electronic Clearing System (BECS) from your account held at the financial institution you have nominated below and will be subject to the terms and conditions of the Direct Debit Request Service Agreement.

Name(s) on Bank Account:

BSB Number: (must be 6 digits) **Account Number:**

OR Credit Card (Australian Dollars Only)

Cardholders Name:

Card Number: **Expiry Date:** _____/_____

☐ Visa ☐ Mastercard ☐ Amex

PROTECT YOURSELF FROM CREDIT CARD FRAUD – **DO NOT EMAIL** THE COMPLETED FORM. Please Fax to +61 (0)7 5512 8774

Please Sign Here

Signature(s): **Date:** ____/_____/____

Signature(s): **Date:** ____/_____/____

(If signing for a company, sign and print full name and capacity for signing e.g. Director) dd/mm/yy

Note: Arrears – If applicable, will be processed upon receipt unless otherwise requested. Date requested: ____/____/____ dd/mm/yy

PO Box 7493, Gold Coast MC QLD 9726, Australia
Fax : +61 (0)7 5512 8774 | accounts.receivable@wyn.com
www.wyndhamap.com

Direct Debit Request Service Agreement

This is Your Direct Debit Service Agreement with Finance by Wyndham Pty Ltd ACN 091 790 993 ACL 391772 – Direct Debit User ID Number 149500 & Wyndham Vacation Clubs South Pacific Ltd ABN 11 090 503 923 - Direct Debit User ID Number 193062 & Wyndham Vacation Clubs South Pacific Ltd ABN 11 090 503 923, as responsible entity for Club Wyndham South Pacific ARSN 092 334 015 – Direct Debit User ID Number 221868 & Wyndham Destinations Asia Pacific Pty Ltd ABN 30 090 083 613, as the promoter of Discovery by Wyndham (User ID number 369746). It explains what Your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to You as Your Direct Debit provider. Please keep this agreement for future reference. It forms part of the terms and conditions of Your Direct Debit Request (DDR) and should be read in conjunction with Your DDR authorisation.

Definitions

account means the account held at your financial institution from which we are authorised to arrange for funds to be debited.

agreement means this Direct Debit Request Service Agreement between you and us.

business *day* means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.

debit day means the day that payment by you to us is due.

debit payment means a particular transaction where a debit is made.

direct debit request means the Direct Debit Request between us and you (and includes any Form PD-C approved for use in the transitional period).

us or ***we*** means Finance by Wyndham Pty Ltd (Direct Debit User ID number 149500), Wyndham Destinations Asia Pacific Pty Ltd as promoter of Discovery by Wyndham (User ID number 369746), Wyndham Vacation Clubs South Pacific Ltd, (Direct Debit User ID Number 193062) and / or Wyndham Vacation Clubs South Pacific Ltd as responsible entity for Club Wyndham South Pacific (Direct Debit User ID number 221868) you have authorised by signing a direct debit request.

you means the customer who signed the *direct debit request*.

your *financial institution* is the financial institution where *you* hold the *account* that *you* have authorised *us* to arrange to debit.

1. Debiting *your account*

1.1 By signing a direct debit request, you have authorised us to arrange for funds to be debited from your account. You should refer to the direct debit request and this agreement for the terms of the arrangement between us and you.

1.2 We will only arrange for funds to be debited from your account as authorised in the direct debit request.

1.3 If the debit day falls on a day that is not a business day, we may direct your financial institution to debit your account on the following business day.
If you are unsure about which day your account has or will be debited you should ask your financial institution.

2. Amendments by *us*

2.1 We may vary any details of this agreement or a direct debit request at any time by giving you at least fourteen (14) days' written notice.

3. Amendments by *you*

3.1 You may change* , stop or defer a debit payment, or terminate this agreement by providing us with at least 14 days notification by writing to: accounts.receivable@wyn.com or PO Box 7493, Gold Coast MC QLD 9726, Australia; or

by telephoning us on 1800 021 129 during business hours; or

by arranging it through Your own financial institution, this is required to act promptly on Your instructions.

*Note: in relation to the above reference to 'change', Your financial institution may 'change' Your debit payment only to the extent of advising us [Finance by Wyndham Pty Ltd (Direct Debit User ID number 149500), Wyndham Vacation Clubs South Pacific Ltd (Direct Debit User ID Number 193062) and/or Wyndham Vacation Clubs South Pacific Ltd as responsible entity for Club Wyndham South Pacific (Direct Debit User ID number 221868), Wyndham Destinations Asia Pacific Ltd, as promoter of Discovery by Wyndham (Direct Debit User ID number 369746) of Your new account details.

4. *Your* obligations

4.1 It is your responsibility to ensure that there are sufficient clear funds available in your account to allow a debit payment to be made in accordance with the direct debit request. You should notify us immediately if your account is transferred or closed.

4.2 If there are insufficient clear funds in your account to meet a debit payment:

(a) you may be charged a fee and/or interest by your financial institution;

(b) you may also incur fees or charges imposed or incurred by us; and

(c) you must arrange for the debit payment to be made by another method or arrange for sufficient clear funds to be in your account by an agreed time so that we can process the debit payment.

4.3 You should check your account statement to verify that the amounts debited from your account are correct. we will not issue individual confirmation of payments made.

5. Dispute

5.1 If you believe that there has been an error in debiting *your account, you* should notify *us* directly on 1800 021 129 and confirm that notice in writing with *us* as soon as possible so that *we* can resolve *your* query more quickly. Alternatively You can take it up directly with Your financial institution.

5.2 If we conclude as a result of our investigations that your account has been incorrectly debited we will respond to your query by arranging for your financial institution to adjust your account (including interest and charges) accordingly. We will also notify you in writing of the amount by which your account has been adjusted.

5.3 If we conclude as a result of our investigations that your account has not been incorrectly debited we will respond to your query by providing you with reasons and any evidence for this finding in writing.

6. Accounts

You should check:

6.1 with *your financial institution* whether direct debiting is available from *your account* as direct debiting is not available on all accounts offered by financial institutions.

6.2 your account details which you have provided to us are correct by checking them against a recent account statement; and

6.3 With your financial institution before completing the direct debit request if you have any queries about how to complete the direct debit request.

7. Confidentiality

7.1 We will keep any information (including your account details) in your direct debit request confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.

7.2 *We* will only disclose information that *we* have about *you*:

(a) to the extent specifically required by law; or

(b) for the purposes of this *agreement* (including disclosing information in connection with any query or claim).

8. Notice

8.1 If you wish to notify us in writing about anything relating to this agreement, you should write to Finance by Wyndham Pty Ltd and/or Club Wyndham South Pacific Levy Department, PO Box 7493, Gold Coast Mail Centre, Bundall QLD 9726, Australia.

8.2 We will notify you by sending a notice in the ordinary post to the address you have given us in the direct debit request.

8.3 Any notice will be deemed to have been received on the third banking day after posting.